



2022 Fall Board Meeting: Northeast Board of Regents

Agenda

October 25, 2022
10:15 a.m. – 12:00 p.m. EDT
U.S. Chamber of Commerce
Washington, D.C.

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| I. | Welcome and Roll Call | Douglas O'Flaherty, IOM |
| II. | Approval of Minutes – <i>July 31, 2022 Meeting</i> | Douglas O'Flaherty, IOM |
| III. | Staff Update | Institute Staff |
| IV. | Nominating Committee Report | Douglas O'Flaherty, IOM/Kate Conroy, IOM |
| V. | Analysis of 2022 Northeast Institute <ul style="list-style-type: none">- Final Enrollment Report- Survey Results and Discussion of Institute Week | Board Members/Institute Staff |
| VI. | 2023 Northeast Institute <ul style="list-style-type: none">- Create 2-3 Strategic Goals- Discussion of the Week/Assign Regent Responsibilities | Kate Conroy, IOM |
| VII. | Additional Business and Adjournment | Kate Conroy, IOM |

*****Remember, our Institute attendees represent associations, chambers, and other nonprofit organizations.*****



Northeast Board of Regents & CA Briefing Minutes

July 31, 2022

11:30 a.m. EDT

In attendance: Douglas O'Flaherty, IOM; Kate Conroy, IOM; Heath Barret, IOM; Marvin Bond, IOM, CCE; Cheryl Kuhn, IOM; Dan Lemyre, IOM, CAE; Jackie Lovejoy, IOM; Susan Spears, IOM; Joey Graves, IOM; Jennifer Williamson, IOM, CAE; Gene Jannotti, IOM; Karyn K. MacRae, IOM, CAE, CMP; Isabel Stone; Cecilly Francisco; Nathan D. Graham

I. **Welcome and Introductions**

Douglas O'Flaherty, IOM welcome everyone to the meeting and introductions were made.

II. **Staff Updates and Week Overview**

The group reviewed the detailed schedule of activities for the week. Discussions were had regarding COVID-related protocols and regents signed up for various responsibilities throughout the week. Updates on enrollment numbers, scholarships, social media, and fundraising were provided.

III. **Photos and Joint Lunch**

were taken and the group caught up over lunch.

Photos

IV. **Class Advisor Responsibilities**

Specific Class Advisor responsibilities were discussed in detail. The first Class Advisor Broadcast was reviewed, and questions were answered. The role of the Regent Partner was also reviewed.

V. **Other Business and Class Advisor Adjournment**

Additional business was discussed prior to Class Advisors being dismissed.

VI. **Board of Regents Business**

- Approval of minutes

Minutes from the July 14, 2022 meeting were approved with no changes.

- On-site regent responsibilities

Regent roles during the week were discussed. This included what time to report to Bartley Hall every morning, interaction with attendees during breaks and meals, providing top-notch customer service, what to do during class, etc.



Northeast Board of Regents & CA Briefing Minutes

- Visiting classes
Regents discussed whether to visit classrooms to introduce themselves.
- Additional business and adjournment
Any additional business was discussed prior to adjourning the meeting.

*****Remember, our Institute attendees represent associations, chambers, and other nonprofit organizations.*****



2023 Northeast Institute

Please note this schedule is tentative and subject to change.

Sunday, July 30

11:30 a.m.–1:30 p.m.	Board of Regents and Class Advisor Briefing: Health Services Building
2:00 p.m.–5:00 p.m.	On-Campus Housing Check-In: The Commons, Dobbin Hall
2:30 p.m.–4:00 p.m.	Registration: Bartley Hall, Atrium
3:30 p.m.–4:00 p.m.	Graduation Rehearsal (4 th years only): Bartley Hall, Room 3069
4:00 p.m.–4:45 p.m.	Homeroom: Bartley Hall, Individual Rooms
5:00 p.m.–6:30 p.m.	Institute Kickoff: Connelly Center, Cinema

Monday, July 31

7:00 a.m.–8:00 a.m.	Registration: Bartley Hall, Staff Office
8:00 a.m.–11:30 a.m.	Core Classes: Bartley Hall, Individual Rooms (Break: 9:30 –10:00 a.m.)
11:30 a.m.–12:30 p.m.	Lunch: Dougherty Hall
12:30 p.m.–4:00 p.m.	Core Classes: Bartley Hall, Individual Rooms (Break: 2:00 –2:30 p.m.)
1:30 p.m.–2:00 p.m.	Class Advisor Meeting: Bartley Hall, Regent Office
4:15 p.m.–6:15 p.m.	Elective Classes: Bartley Hall, Individual Rooms
Evening	Class Dinners: On Your Own

Tuesday, August 1

8:00 a.m.–10:00 a.m.	Elective Classes: Bartley Hall, Individual Rooms
10:00 a.m.–10:30 a.m.	Break: Bartley Hall Atrium
10:30 a.m.–12:30 p.m.	Elective Classes: Bartley Hall, Individual Rooms
11:00 a.m.–11:30 a.m.	Board of Regents Meeting: Bartley Hall, Regent Office
12:30 p.m.–1:30 p.m.	Lunch: Dougherty Hall
1:30 p.m.–5:00 p.m.	Core Classes: Bartley Hall, Individual Rooms (Break: 3:00 –3:30 p.m.)
2:00 p.m.–2:30 p.m.	Class Advisor Meeting: Bartley Hall, Regent Office
Evening	Volunteer and Faculty Dinner: Dougherty Hall, West Lounge

Wednesday, August 2



2023 Northeast Institute

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8:00 a.m.–11:30 a.m.	Core Classes: Bartley Hall, Individual Rooms (Break: 9:30–10:00 a.m.)
9:00 a.m.–9:30 a.m.	Class Advisor Meeting: Bartley Hall, Regent Office
11:30 a.m.–12:30 p.m.	Lunch: Dougherty Hall
12:30 p.m.–4:00 p.m.	Core Classes: Bartley Hall, Individual Rooms (Break: 2:00–2:30 p.m.)
6:30 p.m.	Graduation Ceremony: Connelly Center, Villanova Room

Thursday, August 3

Morning	Fourth-Year Breakfast
8:00 a.m.–11:30 a.m.	Core Classes: Bartley Hall, Individual Rooms (Break: 9:30–10:00 a.m.)
9:00 a.m.–9:30 a.m.	Class Advisor Meeting: Bartley Hall, Regent Office
10:00 a.m.–10:30 a.m.	Board of Regents Meeting: Bartley Hall, Regent Office
11:30 a.m.	2023 Northeast Institute Concludes



Northeast Board of Regents Responsibilities

Class Advisors

Dan Lemyre

Fundraising

1. _____

2. _____

3. _____

Scholarships

1. _____

2. _____

3. _____

Industry Consultations

1. _____

2. _____

3. _____

Opening Welcome

1. _____

2. _____

3. _____

Fourth-Year Recognition

1. _____

2. _____

3. _____

Faculty and Volunteer Dinner

1. _____

Social Media Strategy

1. _____

2. _____

3. _____

Ambassador Program

1. _____

2. _____

3. _____

Group Consultations/Lunch Roundtable Discussions

1. _____

2. _____

3. _____

Class Dinners (Optional)



U.S. Chamber of Commerce
Institute for Organization
Management

202.463.5570
iom@uschamber.com
@IOMeducates

Northeast Board of Regents Responsibilities

- 1. _____
- 2. _____
- 3. _____



2022 Northeast Geographic Breakdown

State	Total	% of Total	State	Total	% of Total
Alabama	0	0.0%	Missouri	5	3.8%
Alaska	0	0.0%	Moldova	1	0.8%
Arizona	0	0.0%	Montana	0	0.0%
Arkansas	0	0.0%	Nebraska	0	0.0%
Armenia	1	0.8%	Nevada	0	0.0%
Azerbaijan	1	0.8%	New Hampshire	4	3.1%
California	3	2.3%	New Jersey	7	5.3%
Colorado	0	0.0%	New Mexico	0	0.0%
Connecticut	0	0.0%	New York	5	3.8%
Delaware	1	0.8%	North Carolina	0	0.0%
District of Columbia	15	11.5%	North Dakota	0	0.0%
Florida	3	2.3%	Ohio	1	0.8%
The Republic of Georgia	1	0.8%	Oklahoma	1	0.8%
Georgia	3	2.3%	Oregon	0	0.0%
Hawaii	0	0.0%	Pennsylvania	9	6.9%
Idaho	0	0.0%	Rhode Island	0	0.0%
Illinois	5	3.8%	South Carolina	5	3.8%
Indiana	0	0.0%	South Dakota	0	0.0%
Iowa	2	1.5%	Tennessee	0	0.0%
Kansas	0	0.0%	Texas	6	4.6%
Kentucky	0	0.0%	Utah	0	0.0%
Louisiana	0	0.0%	Vermont	3	2.3%
Maine	1	0.8%	Virginia	23	17.6%
Maryland	11	8.4%	Washington	4	3.1%
Massachusetts	4	3.1%	West Virginia	0	0.0%
Michigan	2	1.5%	Wisconsin	0	0.0%
Minnesota	2	1.5%	Wyoming	0	0.0%
Mississippi	2	1.5%	Total	131	100.0%

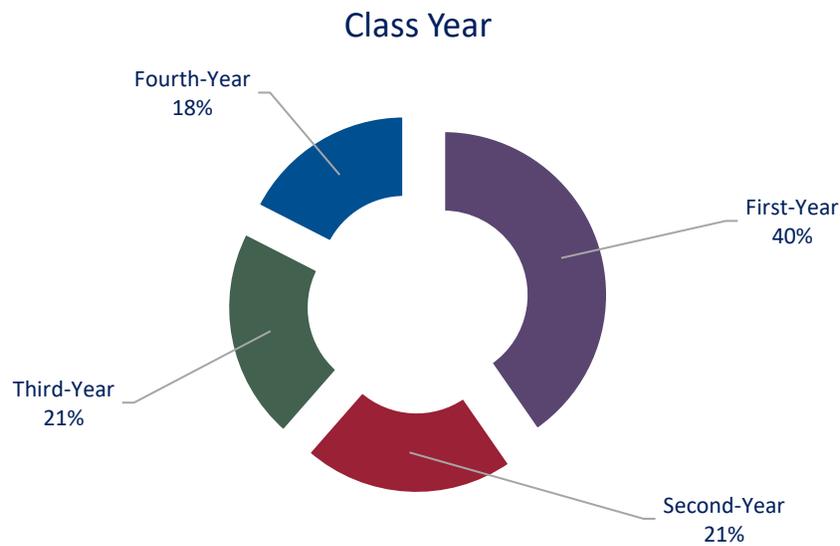
Most Represented States/Territories:

- Virginia
- District of Columbia
- Maryland
- Pennsylvania
- New Jersey

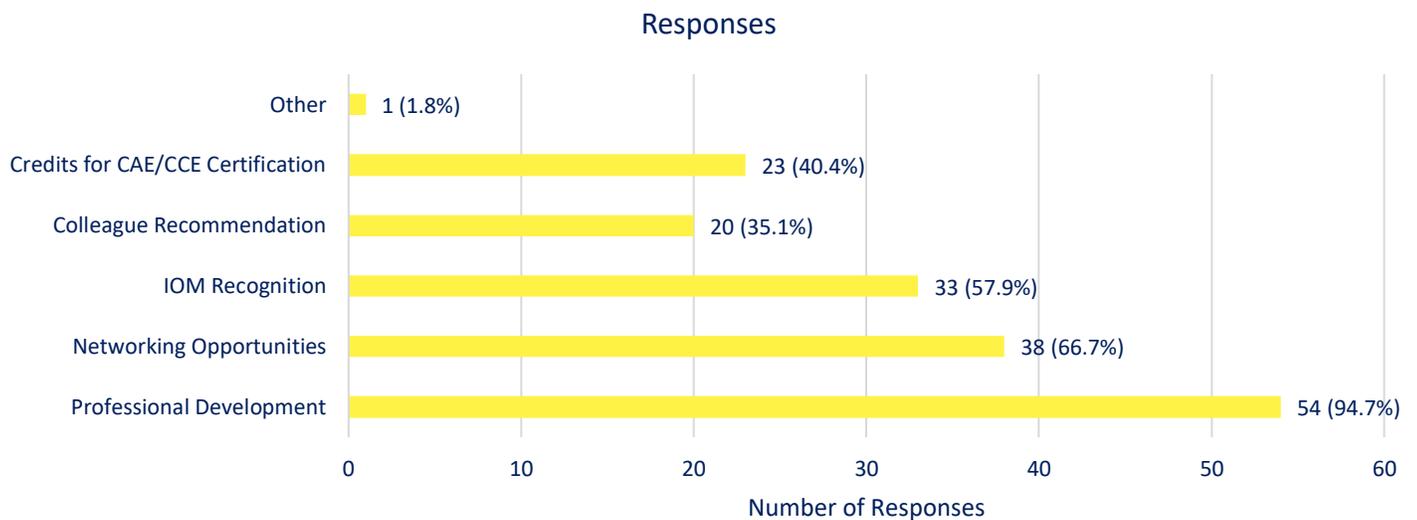


2022 Northeast Attendee Survey Results

Q1: Class Year



Q2: What was the key factor(s) in your decision to attend Institute? Please select all that apply.

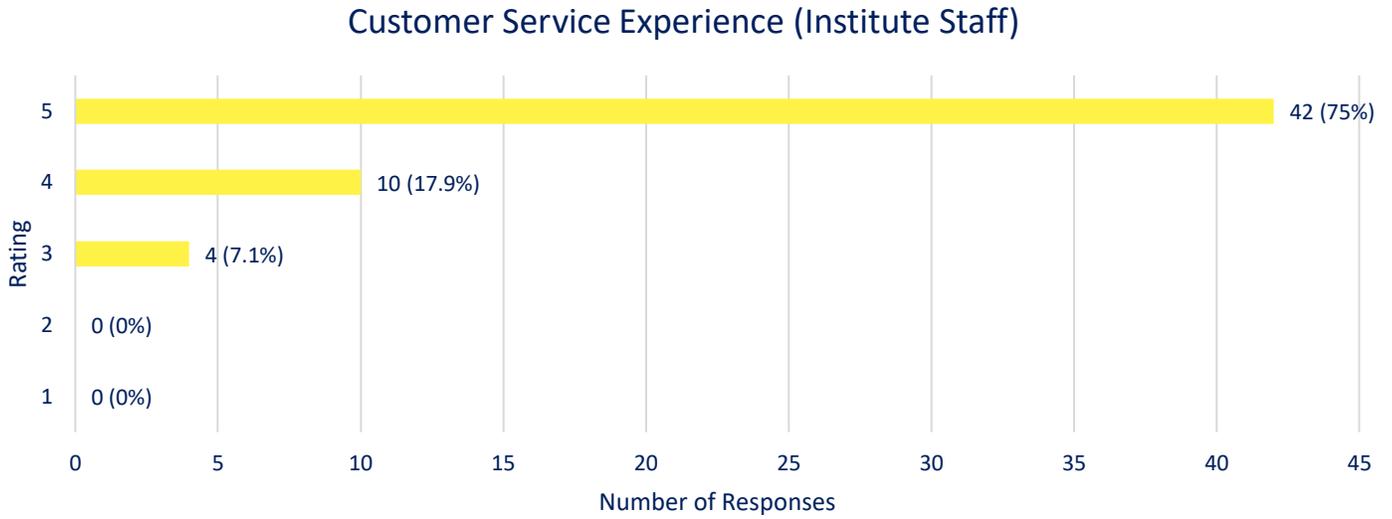


*Attendee comments are listed as written and are not edited for grammar. *

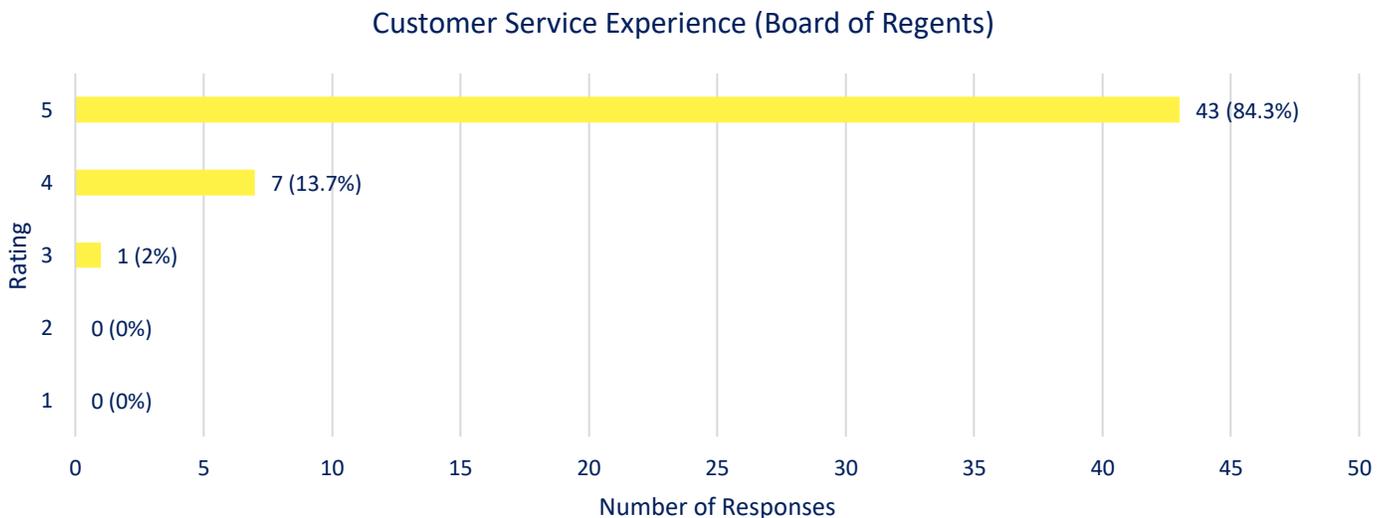


2022 Northeast Attendee Survey Results

Q3: Please rate your customer service experience with Institute staff. Leave blank if N/A.



Q4: Please rate your customer service experience with the Board of Regents. Leave blank if N/A.



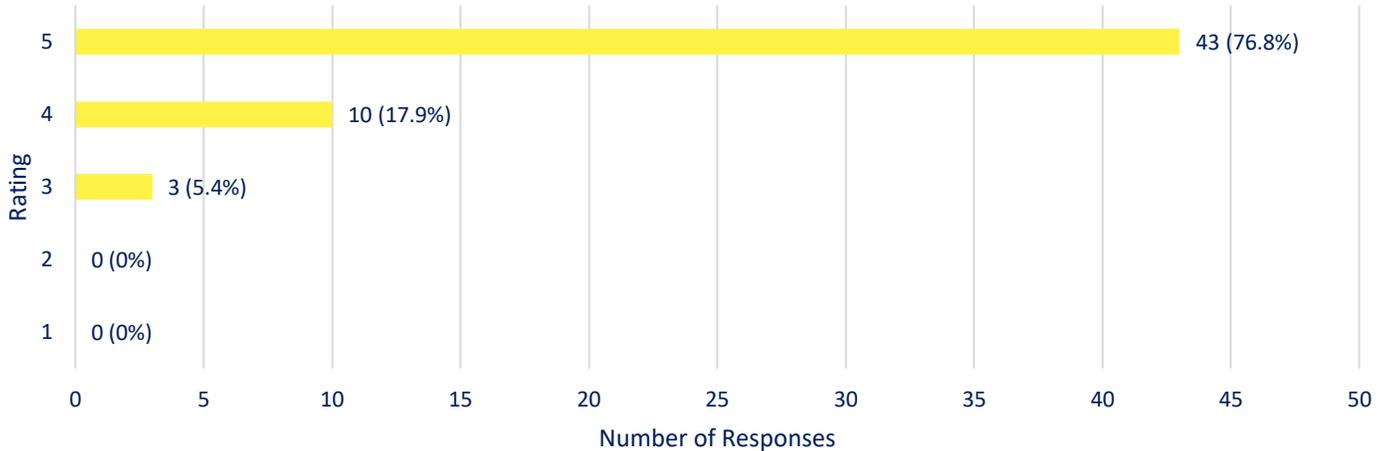
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2022 Northeast Attendee Survey Results

Q5: Please rate your customer service experience with the Class Advisors. Leave blank if N/A.

Customer Service Experience (Class Advisors)



Q6: Please provide additional comments on customer service (Institute staff, Board of Regents, Class Advisors, university staff, hotel staff)

- Everyone was very nice and helpful and did a great job communicating and working through all of the room changes.
- Everyone was great. I look forward to building the relationships and learning more from all of them.
- Everyone we encountered spoke very highly of the program, were friendly and excited to help us through our 4 years.
- (removed) rocks! He helped me when registering my other co-workers with the discount and then meeting him in class made it all the better. (removed) is a great advisor. He was help, kind, and honest. I appreciate his candor and his desire to lead 1-1 class. (removed) and (removed) were amazing to see everywhere and to engage to much with us first years (and everyone really).
- (removed) was a fantastic class advisor. All of my interactions with staff were pleasant.
- The Class Advisors were all exceptional, even to students outside their assigned classes. (removed) was helpful, friendly, approachable, and knowledgeable. I really felt like he was there to look out for us all. Big task, since there were so many of us!!!! Now... the staff. (removed)!! I do wish he could have settled deeper into the student role, but it was so great to have him in our network from the beginning and get his help. What a star!
- Coordinating the class dinner was very tedious. Our advisor wanted us to stay together, but there were 53 of us so it proved very difficult. I'd highly recommend the Institute making the plan if the classes remain so large (rather than asking the class to figure it out).
- (removed) had a challenging job with a large class but did a good job!
- Staff, Class Advisors and BOR were so positive and enthusiastic - Thank you, you made this an experience.

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2022 Northeast Attendee Survey Results

- "I would have preferred an arrival schedule that didn't have everything that didn't pertain to students. I didn't realize there was a homeroom at the same time as check in AND on campus room check in. I spoke with the head of the hotel staff, and he indicated there were changes he saw that needed to be made immediately. The main thing was lowering the beds. I would have also liked a list of items I needed for the room. I guessed and then forgot to bring a bathmat. I am not fully aware of the accommodations that were made for our friend (removed) from (removed) that uses a wheelchair, but she wasn't given transportation options to get to the OFFICIAL offsite class dinner. Her phone service didn't allow for UBER or LYFT to be downloaded since it's an international line. I just so happened to walk by when she was explaining to another classmate that she didn't have a way to get to the class dinner. By a stroke of luck, I am an UBER/LYFT driver that is trained on how to assist passengers with special needs, medical equipment, and service animals. I gladly gave her a ride to the offsite restaurant, but this was a huge oversight and could be an ADA violation since we were pretty much required to attend an offsite class dinner. If Institute cannot provide transportation accommodations for her in the next three years, please let me know and I will be more than happy to help."
- Everyone was so nice and helpful.
- Everyone was very welcoming. It was nice to have so many friendly faces available to ask questions. (removed) did a great job keeping us informed of changes and accommodating our requests.

(End of First Year Comments)

- All top notch!
- Venue under construction, problems with air were distracting. Every person, though, was great.
- The Class Advisor role is critical in setting the tone for our IOM experience. I appreciated the warm welcome and "what you need to know before you arrive" email.
- Everyone is so nice and willing to help.
- They did their best with what they had to work with at Villanova
- Everyone was helpful and apologetic for anything that needed to be changed or updated...they were all wonderful!

(End of Second Year Comments)

- Everyone I connected during my stay was cheerful, helpful, and professional. If I had to make any particular recommendation about instructors/class time management, it's that some faculty spent more time explaining more about their own work and lives than may have been necessary. Many of us arrive with hot-button items front of mind and value every minute in class with our colleagues. This is not to imply ANY of the faculty were not first-rate. Perhaps my observation is that some were more prone to lecture-style teaching and others to more interactive engagement.
- "Everyone is great to work with and address any needs in a timely manner.
- (removed) and (removed) for 3rd year are rock stars, keep them around. "
- The entire staff from our class advisor (who was great!), to instructors and regents were very friendly and helpful throughout. Our class advisor was the best!
- (removed) should be at kickoff and again at graduation to provide continuity for the week.
- None!
- (removed) (class advisor) did a great job :) and I loved (removed), too (Board)

(End of Third Year Comments)

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2022 Northeast Attendee Survey Results

- The board and class advisors are always available to answer questions. Thank you!
- Our class advisor was nice, and represented the class well, however I felt he did little to lead the class and have us make a decision. Things were done last minute in terms of a class dinner location, class speaker. It would have been helpful to have a bit more planned before coming to class.
- Overall, they were great!
- Recognizing that the pandemic had a significant impact on all events, I think it would have been beneficial to have a bit more of a relationship building opportunity for participants from all years. I know we experienced this a lot in the first couple of years with the class advisors, as we were all still getting to know one another. However, with the pandemic, we only had a handful of people that knew each other prior to the event. It almost felt like we were starting Institute all over again with the relationship building and I think this was only escalated by the push to find a speaker prior to arriving on-site. I would say that by the end of the first day we definitely built enough of a relationship to at least open up the conversation about the speakers for graduation.
- Institute staff are very friendly. Class advisors projected their own level of energy. The same applies to the Board of Regents.
- Everyone was friendly, helpful, and responsive. They listened to our class request for additional time to get ready for graduation and accommodated us. Breakfast for the graduating class on the last morning was a special treat!
- (removed) and (removed) are particularly engaging, pleasant, and effective in their roles.

(End of Fourth Year Comments)

Q7: Please provide comments on events and additional programming (Kickoff, Graduation, Industry Consultations, etc.)

- I thought it all went well! I would have liked to have known about the post-kickoff and post-graduation networking events before arriving on-site for my own planning purposes, but I understand that sometimes things come together at the last minute.
- "This is the first time I have attended so I have nothing to compare to but was given a ""preview"" from others who had attended previously. Seems like this year was abbreviated due to covid, attendance or program price increases. Hoping future classes are more with extra networking opportunities and a grander graduation ceremony. I know it's a small token, but I think larger print on nametags are important, it was hard to read them when we were introducing ourselves or even working in groups during the class. Also, I think it was fun for 1st year to have a tag on the badge, but I think all 4 years should have them. I also think that state tags would be beneficial and help with networking. Maybe have ""class dues"" to help with some of the costs? I am extremely appreciative of the scholarship awarded to me. "
- I would have liked a few structured evening events or a dinner - even if the registration price was higher. I felt like the few evening events were hap hazard.
- What to expect for kick off, such as dress code, time, etc.
- I get overwhelmed when meeting so many people at once, especially at a free-formed networking event like the one directly following the kick-off. A more structured ice breaker or networking event would have been very welcome on the very first night at IOM. Even just having a bigger space to mingle would have been really nice. Our class didn't really get to know all of each other, but there were so many. So having a way of identifying folks from our region, in similar day to day

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2022 Northeast Attendee Survey Results

roles, or even with similar interests would have been really nice to start off the week. The industry consultations were INVALUABLE! I should have had two. (removed) was so kind and so generous with his knowledge. I feel as if that half hour talking together may have been the most valuable aspect of the entire week for me. I wonder if others feel that way as well.

- I appreciated the industry consultants; it was very helpful. It was great that the kickoff and graduation weren't too long. The speakers were so genuine and excited.
- Kickoff ended up being pretty repetitive. Not sure we needed intros of every single person telling us the same thing.
- Would have loved an optional campus tour as an event/networking opportunity. Was disappointed that the class was too large / too many other logistical challenges to have a Year 1 class dinner. For those not staying on campus, I think a best practice would be to pick a couple of area hotels to suggest and that way folks staying off site (Radnor Hotel, KOP area) could network and/or carpool. I was at Hyatt House in KOP and would definitely recommend them.
- Programming was great - a little packed on the first day (Returning from my organization's conference abroad so maybe just the jetlag) // Brilliant Industry Consultation Thank you (removed) again! and IOM.
- I wish there was more opportunity during the days to connect and network with attendees. I was able to connect a lot with our first-year class but felt I missed the opportunity for other years networking. for example, to connect more with those we are in breakouts with etc. it would be nice. Maybe do some ice breakers as part of the first day and have people in groups from all the years.
- "My industry consultant made me cry! LOL! (removed) and I INSTANTLY bonded and I am so happy you paired me with her. :) Kickoff was great and the graduation ceremony was truly special! I cried then too! "
- I felt that while this was a very valuable week, there is so much more that Institute could do. All networking opportunities revolved around alcohol - no we were not made to drink, but they were at bars. Going to a bar can be triggering for some people. Additionally, that setting is great if you're an extrovert, but what if you are an introvert, or do not meet people easily in those situations. Institute should provide more structure networking opportunities that do not involve going to a bar. Some suggestions are ax throwing, bowling, trivia night, walking club, etc.
- I requested an industry consultation but never heard from anyone to set it up. I asked about it a couple of times and wasn't given clear guidance on how to move forward. I would've like to have 5-10 minutes built in between sessions to reflect on takeaways. We moved from one course to the next without time to reflect on what we learned. More structured time during the day to connect with people who are doing similar things as us.

(End of First Year Comments)

- All were great! I can't think of anything to change.
- I attended West Institute in California my first year. I loved my first-year experience. This was my second year; I was very disappointed. You need to identify a hotel for people. At West, we all stayed in on hotel, this was great for networking and building relationships. A shuttle from the hotel to the school is also important. The kick-off was so long. I had been traveling since early morning and had not eaten any meals. It was painfully long. You need more opportunities for networking. At West, they provided breakfast in the mornings and a dinner at graduation. I missed that this year.
- I think kickoff was a little dull. I went to west institute before covid, and the experience was very lively and engaging (more fun). I think IOM should have planned an event for Sunday evening (west did bowling and appetizers). I didn't love that graduation after party was not sanctioned. I think the banquet feeling felt a lot more special. I was also very disappointed in the lack of food for breakfast. I stayed at the dorms and there were no options for breakfast food. a yogurt did not hold me over long enough until lunch. I also recommending increasing lunch break and decreasing a different break.

*Attendee comments are listed as written and are not edited for grammar. *



2022 Northeast Attendee Survey Results

- Need more entire group mixers or events outside of class. It was very difficult to meet people and do networking as we were rarely all together. Not having a headquarter hotel and nothing being walkable was very disappointing. Had to Uber to and from campus (until a nice IOM person offered to drive us every day) which made this even more costly.
- I wish we would have had a graduation party; it was so fun my first year in LA.
- I thought it all went very well...I know I heard a couple of concerns that the consultations interrupted class time, but I didn't do that yet, so it didn't affect me

(End of Second Year Comments)

- Kickoff was nice. Several folks in Class 3 voiced disappointment that graduation was less formal and that it didn't include everyone for dinner. Because many of us are de facto event managers, we see real value in 'breaking bread' together and celebrating the success of the 4th year grads. Several classmates expressed comfort with a cash bar if serving alcohol is part of the decision-making process.
- The kickoff was very dry. Didn't feel like a kickoff. What about music and fun to get us pumped up to be there. A big welcome back with excitement. Reduce the number of dry talks from so many people. It's fine to recognize VIPs but a quick smile and wave will do. The keynote seemed a bit rambling. If a keynote is needed, make it brief, to the point and inspirational. For the core classes, put them in the rooms that have power built into the tables--not the classrooms that only have parameter power.
- While I understand the cost cutting of the Sunday evening and Wednesday evening, I think it should have been made clearer to returning participants that these programs were not happening as they did in the past. It added several new expenses to the week that I did not plan for. I don't see any issue raising the overall price of the program to accommodate keeping these, even if alcohol is at the participants own expense. As well as breakfast could have been provided with the bagels/muffins etc. like the break snack times instead of forgoing it altogether.
- The kickoff event was a bit long this year. It seems to be more tailored to the first-year folks. I get creating a huge team spirit, but the informational impact is really to first year folks. The keynote speech was rambling and really wasn't necessary. I am sad the Graduation is so short now with an optional celebration. It kind of takes away from the achievement.
- I truly enjoyed the Graduation ceremony. The kickoff at Arizona was a little more upbeat as all classes sat together rather than dispersed throughout the auditorium. I also enjoyed the kickoff networking mixer that followed.
- "Kickoff keynote was painful.... all over the place. Kickoff intro to regents - way too long. One regent said what she was a subject matter expert in -- that was really helpful. Maybe that is what the regents should be telling us. First-year students should get a different kickoff than the rest -- I know why I keep coming back. I know what completing this 97-hour program will do for my career - just boring to hear the regents repeating personal stories. App -- should be able to get in touch with class - sort by class or email the class. Big Bash for graduation - sad to see that go away. Even having drinks and snacks in the room afterwards would have been better than going to The Refractory (who were NOT at all prepared to handle the crowds). Graduation was disappointing - miss the band and the dancing! If you can't do a band and dancing, at least have a cash bar and snacks on campus in the room.
- Was bummed to see that the Big Bash was removed from Graduation this year. If that's going to be the case moving forward, please communicate this with attendees, so we have enough time to make our own arrangements at a restaurant. Our class wasn't aware of this until the day before and we had to scramble to find somewhere to go at the last minute. Also, it would've been nice to do the state photos again this year. I'm not sure why that was cut since it's a pretty easy thing

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2022 Northeast Attendee Survey Results

to implement. It was stated at graduation that this year's Institute was represented by 25 states and 5 countries. Why not call attention to that with individual states and countries photo opportunity like in previous years? That would've been a cool thing to display on social media.

- It was extremely disappointing that the Big Bash was canceled, which was not made clear in advance. The Bash was a great opportunity to re-connect with others from different classes that we met as well as another opportunity to have a full class gathering. I would recommend that Institute consider re-adding something for Wednesday that is official.
- There needs to be a graduation event again and many of us were not aware there wasn't or else there should have been, and we would have requested a price adjustment. Name tags need to have our first name large and be color coded, so people know what class folks are in.

(End of Third Year Comments)

- I appreciated the drinks and snacks available in the lobby.
- Please bring back the Big Bash. As a 4th year, the Big Bash made graduating feel like a big deal and allowed you to celebrate the accomplishment of completing 4 years of IOM with other classes. It also gave the other classes something to look forward and a great ending to their IOM journey.
- While I like the addition of a keynote during kickoff, the program seemed to run over. Maybe a shorter keynote and/or tightening up the overall program would help. Graduation was great!
- I know that the Year 4 participants greatly appreciated the willingness to create time to prep for the graduation ceremony. Thank you for listening to our concerns.
- Industry consultations are extremely valuable. The Kickoff is okay, but unfortunately, the graduation rating is less average.
- the graduation ceremony was nice. there was a bit of uncertainty and late planning on what was possible on site at campus (my assessment, unsure if that's what was happening).
- The Kickoff felt a little bit long after a day of traveling, getting settled at the hotel, and homeroom. It would have been nice to still have breakfast available onsite, but luckily the hotel I was at offered breakfast. The graduation ceremony was very nice, but it would have been nice to have a celebration similar the ones held previous years. While the Refectory is a nice location, the space was too small, and they did not appear prepared to handle the number of people.

(End of Fourth Year Comments)

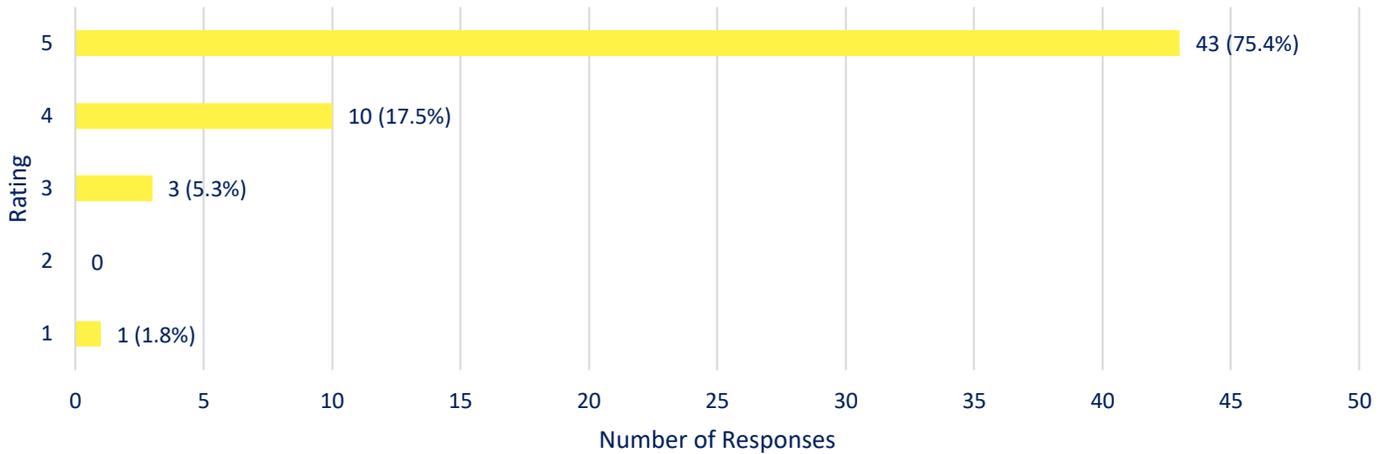
Q8: Rate to what degree you agree with the following statement: Institute provides a good networking opportunity in nonprofit management.

*Attendee comments are listed as written and are not edited for grammar. *



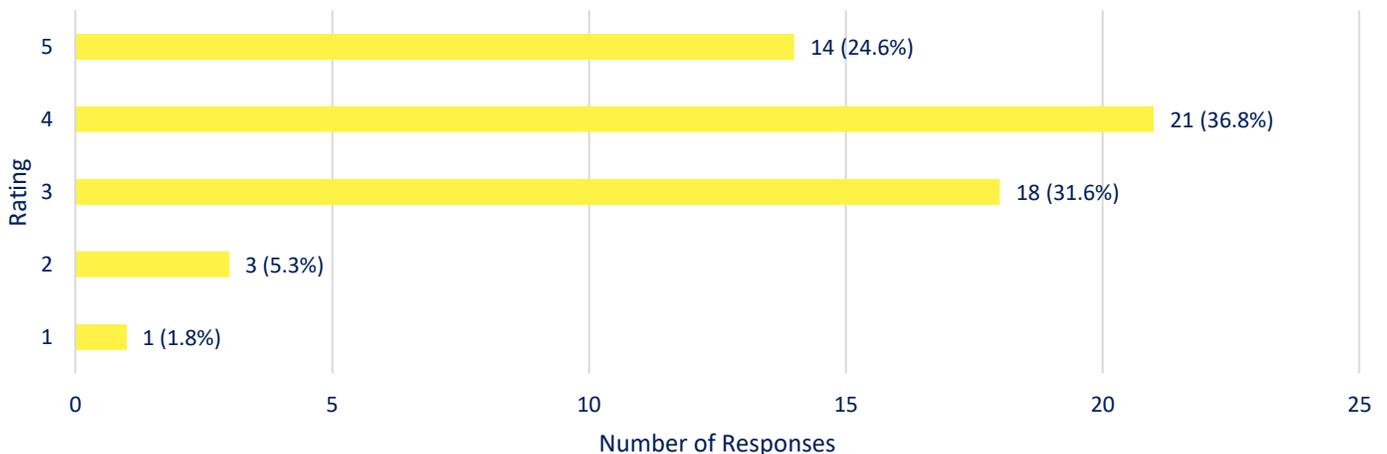
2022 Northeast Attendee Survey Results

Institute provides a good networking opportunity in nonprofit management.



Q9: Rate to what degree you agree with the following statement: The Institute courses were conducted at a suitably challenging level for me.

The Institute courses were conducted at a suitably challenging level for me.



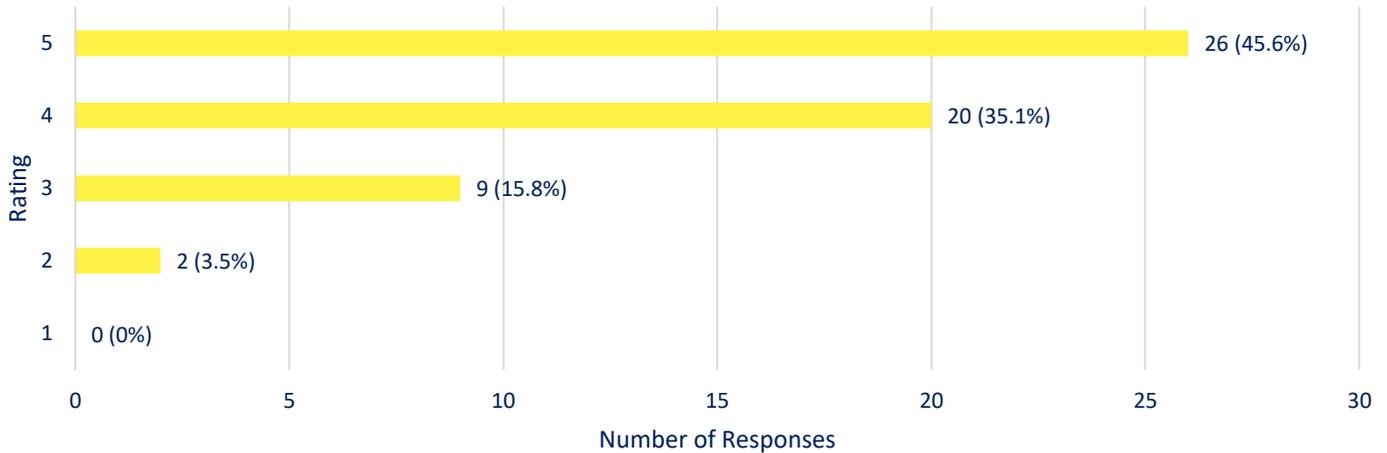
Q10: Rate to what degree you agree with the following statement: The Institute curriculum provided valuable professional development.

*Attendee comments are listed as written and are not edited for grammar. *



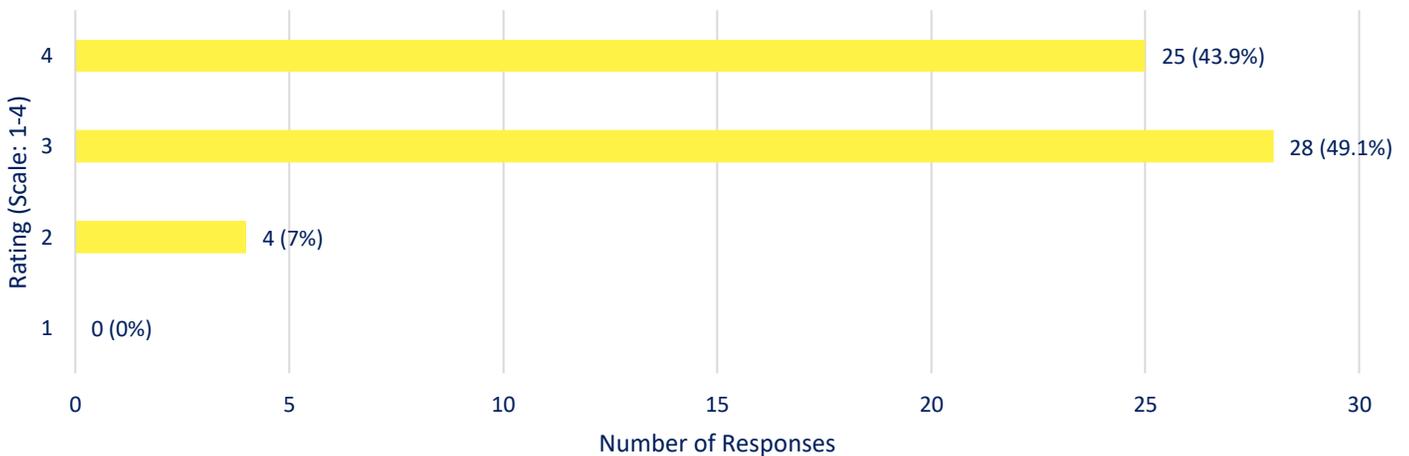
2022 Northeast Attendee Survey Results

The Institute curriculum provided valuable professional development.



Q11: Overall, to what extent did Institute meet your expectations?

Overall, to what extent did Institute meet your expectations?



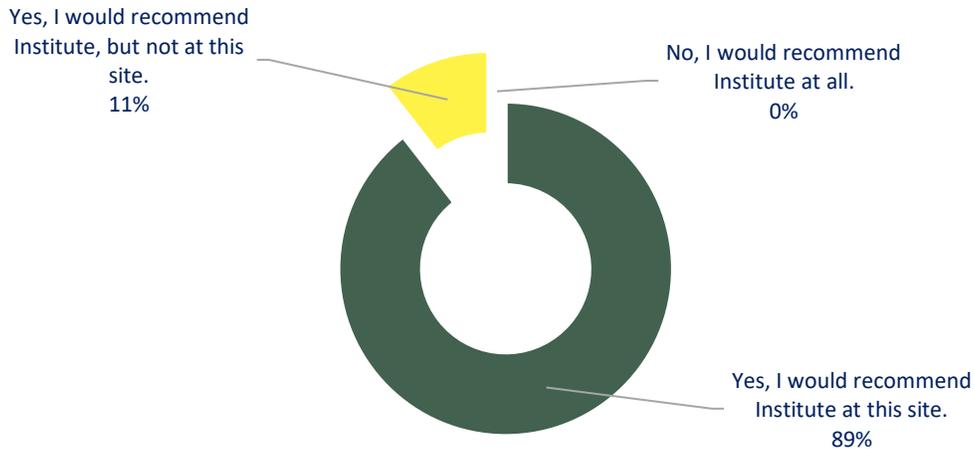
Q12: Would you recommend Institute to other nonprofit professionals?

*Attendee comments are listed as written and are not edited for grammar. *



2022 Northeast Attendee Survey Results

Would you recommend Institute to other nonprofit professionals?



Q13: If you are a First- through Third-Year attendee, please indicate your future IOM site plans. Will you attend this site in the future or attend another IOM site? (Fourth-Year Attendees, please just type N/A.)

- Yes! I'm looking forward to attending again next year. My site choice will be dependent on the dates of the Northeast Institute. I hope it runs July 30-August 3. If it is the following week, I will be unable to attend as ASAE's annual meeting in August 5-8 and I work for an association so will be attending that meeting.
- Northeast Institute for all 4 years
- Yes, I would like to attend the same site. However, it was very difficult to find the buildings or the dorms, especially on the first day. There weren't any signs, indicators to point the directions you have to go. The map was difficult to understand. Also, in the first day there were nobody to ask for directions.
- I will attend at this site agree, I am undecided if I might attend at another site as well.
- I plan to stay at the Northeast Institute
- Undecided on fast track or return to northeast
- Plan to attend this site for remaining three years.
- I plan to expedite the process so I will be attending Institute at other locations in addition to Northeast. When will we know the rest of the dates so I can plan my schedule around them?
- I plan to attend Northeast for all four years of Institute. I want to grow and progress alongside some of the people I just met and get to know them better. I hope they feel the same.
- Yes
- I plan to continue at Villanova
- Not sure

*Attendee comments are listed as written and are not edited for grammar. *



2022 Northeast Attendee Survey Results

- I will likely "double up" and attend 2023 Northeast and Winter Institute
- Yes, I am planning to continue.
- Will attend this site
- This site again. Everything was convenient and the AC will be fixed by next year ;)
- I will plan to attend this site in the future
- I plan to stick with once a year at Northeast Institute. I will even continue to stay on campus.
- Northeast
- Plan to attend NE Institute next summer
- I will attend at this site
- Will attend the same
- Yes, I plan to attend IOM next year as well.

(End of First Year Comments)

- This site.
- I am fast tracking. I did Tucson and Villanova this year and hope to do the same two programs next year.
- I plan to attend AZ next year and return to Villanova to graduate in 2023, as 'nova is near me.
- I did not like this site. I will only come back if this is the only site that the date works for my schedule. As of right now, that is the case.
- Georgia
- This is my first Northeast Institute site. I plan to attend other locations instead of returning
- January in Arizona, June in Georgia both in 2022
- Planning to attend next year's Northeast Institute
- It depends on the dates next year. I am not married to the site, and I have to see what dates work well with my personal/work schedule next year.
- I will attend Arizona then finish at Madison
- The Villanova site isn't a very good location for this type of event. If you chose a lodging facility that is walkable to campus (if you did not rent a car/drive), there were not many options within walking distance in regard to food. If you chose a lodging facility that was closer to food options (and did not have a car), you'd have to rely on rideshare apps to get to and from class. It would be beneficial to staff and attendees to be at a location that is walkable to a variety of food options AND classes.
- Northeast

(End of Second Year Comments)

- Villanova or Athens
- I have come to love the Villanova experience and intend to complete my IOM there.
- same site
- I will likely attend again at Villanova.
- I will attend Villanova again.
- IOM Arizona in Winter 2023
- Northeast

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2022 Northeast Attendee Survey Results

- Will attend this site in the future
- Northeast
- Probably going to wrap up 4th year in Arizona
- I plan to graduate in Arizona in January.
- Same site

(End of Third Year Comments)

*Attendee comments are listed as written and are not edited for grammar. *