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There are more than 150,000 associations and chambers of commerce in the USA. Bob Harris, CAE, has worked with 1000s of them over 30 years.

His focus is strategy, sustainability, structure and relevance.

He's been called the "Martha Stewart of association management" for providing tips and templates that make governance and management easier.

Outside the USA he has worked with associations in England, Republic of Georgia, Myanmar, Jordan, Japan, Egypt, Ukraine, Lebanon, Belarus and Cambodia.

He is on the faculty of the US Chamber, teaching at the Institute for Organization Management.

He has studied performance criteria throughout the world, including the US Baldrige Award, EFQM, ISO 9000 and King Abdullah's Center for Excellence. He created a self-assessment process to help organizations excel.

He believes nonprofit organizations should be as efficient and effective as any commercial business or franchise.

For 35 years he has worked in the hospitality industry for Hyatt Hotels in Florida.

He promotes the importance and impact of nonprofits in America; and shares the tools of success, free at his website www.nonprofitcenter.com.